

Conference and Banqueting Team of the Year Award

This award goes to the conference and banqueting team within a hotel who can demonstrate a high standard of service at all times.

When submitting your entry please provide information to the following questions:

1. What have been the team's key achievements in the past year?
2. Please give examples of how the team has demonstrated commitment to high and consistent standards of client and customer service.
3. What initiatives has the team introduced to grow revenue in the past year, eg promotions, encouraging repeat business?
4. What has the team done that is over and above their job description?

All of the above entry criteria must include a supporting statement from colleagues and senior management and, where possible, testimonials

Please also provide details of the outlet where the team works (eg number of events annually, number of covers or delegates).