

Spa Professional of the Year Award

This award goes to an individual managing a team of therapists and consultants in either an independent hotel or group hotel.

When submitting your entry please provide information to the following questions:

1. Please outline the nominee's key areas of responsibility.
2. How has the team grown revenue within their spa in the last year?
3. What have been the nominee's key achievements in the past year?
4. Please give examples of how the nominee has demonstrated commitment to high and consistent standards of customer service.
5. How has the nominee demonstrated success in managing and developing their team?
6. How has the nominee demonstrated an in-depth product knowledge – what sets you apart from the others?
7. How has the nominee acquired the ability to adhere to and demonstrate all health and safety requirements. What protocols are in place?
8. What has the nominee done that is over and above their job description?

All of the above entry criteria must include a supporting statement from colleagues and senior management and, where possible, testimonials

Please also attach the nominee's CV and details of the outlet where they work