

## **Hotel Restaurant Team of the Year Award**

This award is open to teams who work in food and wine establishments within a hotel.

When submitting your entry please provide information to the following questions:-

1. What have been the team's key achievements in the past year?
2. Please give examples of how the team has demonstrated commitment to high and consistent standards of customer service.
3. How has the team grown revenue in their establishment in the last year?
4. What has the team done to improve its understanding of its product, eg wine training, menu knowledge?
5. What has the team done that is over and above their job description?

**All of the above entry criteria must include a supporting statement from colleagues and senior management and, where possible, testimonials**

Please also provide details of the outlet where the team works (eg number of covers etc).